



## Limited Warranty Product Summary

### Overview

The Limited Warranty program, designed for both franchised and independent dealers for new and used vehicles, provides dependable protection for manufacturer-designated powertrain components. This coverage also extends to qualifying hybrid, plug-in hybrid, electric, and fuel-cell motor assemblies.

### Eligibility

Vehicles (4-wheeled private passenger cars, vans, and pickup trucks) up to 20 years old with up to 200,000 miles are eligible. This program is not available for commercial use vehicles or for vehicles that exceed a 1-ton capacity.

### Coverage

**Engine Components:** All internal lubricated parts of the engine, fuel pump, water pump, thermostat, and thermostat housing. Engine block, heads, and intake/exhaust manifolds are covered if damaged as a result of a mechanical breakdown of an internal lubricated part.

**Transmission/Transfer Case Components:** All internal lubricated parts of the transmission and transfer case, torque converter, and vacuum modulator valve. Gear case and housing are covered if damaged as a result of a mechanical breakdown of an internal lubricated part.

**Differential Components:** All internal lubricated parts of the differential, axle shafts, bearings, C.V. and universal joints, and propeller shafts. Differential housing are covered if damaged as a result of a mechanical breakdown of an internal lubricated part.

**Fluid, Seals, & Gaskets:** Fluid, seals, and gaskets are covered ONLY when required with the repair or replacement of a covered component(s).

**Hybrid, Plug-In Hybrid Electric Vehicle (PHEV), All-Electric Vehicle, and Fuel Cell Vehicle Components:** Generator motor assembly, drive motor assembly, and traction motor assembly.

### Limits of Liability

The Warrantor's liability per repair visit will not exceed the NADA "clean trade-in" value of your vehicle immediately prior to the breakdown. The total of all benefits paid or payable will not exceed the price you paid for your vehicle (excluding tax, title, and license fees).

### Terms

The Limited Warranty remains in effect for the applicable term and mileage limits, provided the original owner retains ownership of the vehicle. The warranty immediately expires if the vehicle is sold, traded, given away, or transferred to another owner.

**Available terms** – 1 month/1,000 miles, 3 months/3,000 miles, 6 month/6,000 miles, 12 months/12,000 miles, 24 months/24,000 miles, 24 months/50,000 miles, 36 months/75,000 miles

### Approved Lenders

No lender approval

#### State Availability

All states except FL

#### Cancelable

x

#### Transferable

x

### Hot Topics

The Limited Warranty cannot be offered if the dealer does not have a repair facility.

Of the two warranties available (CQU and CQV), dealers can install only one of them at their dealerships.

Can be used as a marketing tool leading to an "upsell".

Does not cover turbochargers or superchargers.

CQU and CQV have identical coverages with different deductibles.





AUTOMOTIVE

# iA American Short-Term Limited Warranty

## What Has Your Vehicle Covered?

Don't let unplanned repairs create inconvenient circumstances. An **iA American Short-Term Limited Warranty** will keep you on the road! Simply follow the instructions on your limited warranty certificate and all of the manufacturer designated components will be covered during the term of your agreement!

### PROGRAM BENEFITS:

- For covered repairs, the dealer will pay 100% parts & labor, less deductible
- Covered Components, Alternative-Fuel Vehicle Components, Transmission & Transfer Case Components, Differential Components, and Fluid, Seals, & Gaskets



Protect your vehicle with  
**Short-Term Limited Warranty!**



FUEL  
PUMP



WATER  
PUMP



TRANSFER  
CASE



TORQUE  
CONVERTER



AXLE  
SHAFT

This is not your limited warranty. It is a general outline of coverage available through this program. In the event of a claim, covered parts may be replaced with new parts, remanufactured parts, or with used parts of like kind and quality. For complete details concerning terms, conditions, limits of liability, coverage, and exclusions, please refer to your limited warranty.

Pre-authorization is one of the terms of your plan. Failure to meet this requirement of your plan may result in the denial of your claim.

Call 1.866.444.1598 for claim authorization.

**Warrantor: Dealers Alliance Corporation.**  
**P.O. Box 30250**  
**Albuquerque, NM 87190**



©2025 iA American Warranty Group Inc. The iA American name and logo are trademarks of Industrial Alliance Insurance and Financial Services Inc. All rights reserved.

CQU\_DM-TAB\_022525





CERTIFICATE NUMBER  
**AA DF [NOT FOR SALE]**

## LIMITED WARRANTY

### VEHICLE PURCHASER INFORMATION

VEHICLE PURCHASER NAME		AREA CODE & TELEPHONE NUMBER
STREET ADDRESS	CITY, STATE, AND ZIP CODE	EMAIL ADDRESS

### VEHICLE INFORMATION

VEHICLE YEAR, MAKE, AND MODEL				VEHICLE IDENTIFICATION NUMBER	
VEHICLE TYPE <input type="checkbox"/> NEW <input type="checkbox"/> USED	CLASSIFICATION	VEHICLE IN-SERVICE DATE	VEHICLE DATE OF SALE	ODOMETER READING AT TIME OF SALE	VEHICLE PURCHASE PRICE \$

### SELLING COMPANY INFORMATION

SELLING COMPANY NAME	SELLING COMPANY ADDRESS
SELLING COMPANY AREA CODE & TELEPHONE NUMBER	SELLING COMPANY SIGNATURE <b>X</b>

### WARRANTOR

**DEALERS ALLIANCE CORPORATION, (Street Address), (City), (State), (Zip), X-XXX-XXX-XXXX.**

### TERM

FOR THIS **LIMITED WARRANTY** TO BE VALID, THE FOLLOWING TERMS MUST BE CLEAR, LEGIBLE, WITHOUT CORRECTION, AND AVAILABLE TO THE **SELLING COMPANY** AT THE TIME OF **VEHICLE SALE**.

\_\_\_\_\_ MONTHS \_\_\_\_\_ MILES

Terms expire by time measured from the **Vehicle** date of sale or by mileage measured from the **Vehicle** odometer reading at the time of sale, whichever occurs first. This **Limited Warranty** will expire the instant the **Vehicle** is sold to another party, given away, or traded. Any change to the preprinted terms and conditions of this **Limited Warranty** is invalid and of no force or effect. If any information on this **Limited Warranty** is in error, contact the **Warrantor** immediately.

### WHAT IS COVERED

For convenience, **Covered Components** are categorized by associated vehicle systems (or by vehicle type). Only those items listed after each sub-category are covered for **Your Vehicle**, subject to the terms and conditions of this **Limited Warranty**. If a **Covered Component Fails** during the term of this **Limited Warranty**, the **Warrantor** will pay for the repair or replacement of the **Covered Component**, subject to the terms and conditions herein.

**Engine Components:** All internal **Lubricated Parts** of the Engine, Fuel Pump, Water Pump, Thermostat, and Thermostat Housing. Engine Block, Heads, and Intake/Exhaust Manifolds are covered if damaged as a result of a **Mechanical Breakdown** of an internal **Lubricated Part**.

**Transmission/Transfer Case Components:** All internal **Lubricated Parts** of the Transmission and Transfer Case, Torque Converter, and Vacuum Modulator Valve. Gear Cases and Housing are covered if damaged as the result of a **Mechanical Breakdown** of an internal **Lubricated Part**.

**Differential Components:** All internal **Lubricated Parts** of the Differential, Axle Shafts, Bearings, C.V. and Universal Joints, and Propeller Shafts. Differential housing is covered if damaged as the result of a **Mechanical Breakdown** of an internal **Lubricated Part**.

**Fluids, Seals, & Gaskets:** Fluids, Seals, and Gaskets are covered **ONLY** when required with the repair or replacement of a **Covered Component(s)**.

**Hybrid, Plug-In Hybrid Electric Vehicle (PHEV), All-Electric Vehicle, and Fuel Cell Vehicle Components:** Generator Motor Assembly, Drive Motor Assembly, and Traction Motor Assembly.

### DEDUCTIBLE

All repairs performed under this **Limited Warranty** have a \$100 deductible per repair visit.

### MAINTENANCE & RECORDS

To obtain the benefits provided by this **Limited Warranty**, **Covered Components** must be maintained at a **Licensed Repair Facility** in accordance with the **Covered Component** manufacturer's recommendations. Failure to follow the manufacturer's service guidelines may result in denial of coverage.

Proper documentation and verifiable receipts for all relevant maintenance and repairs may be required in the event of a claim. Receipts must reflect proper **Vehicle** documentation (i.e. year, make, and model), the complete Vehicle Identification Number, the current mileage of the **Vehicle** at the time of repair, and the date the service was performed. Handwritten receipts will not be accepted. If a **Failure** is consistent with lack of proper maintenance, yet **You** are able to produce relevant maintenance records demonstrating proper maintenance in accordance with manufacturer requirements, the claim will not be denied. At no time will lack of maintenance records be the sole reason for claim denial.

### OTHER IMPORTANT INFORMATION

THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE DURATION OF THIS **LIMITED WARRANTY**. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO **YOU**. THIS **LIMITED WARRANTY** GIVES **YOU** SPECIFIC LEGAL RIGHTS, AND **YOU** MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

**AUTHORIZATION MUST BE OBTAINED FROM THE WARRANTOR BEFORE STARTING ANY TEARDOWN OR REPAIRS.**

**PLEASE CALL X-XXX-XXX-XXXX FOR AUTHORIZATION AND INSTRUCTIONS.**

*This sample contract displays the program benefits and coverage available in most states.  
The enforceable version of this sample may vary by state.*

## WHAT IS NOT COVERED

In accordance with the terms and conditions of this Limited Warranty, any part not specifically listed under "WHAT IS COVERED" is not covered. In addition, this Limited Warranty does not cover:

1. Any repair that has not received prior authorization from the Warrantor. This exclusion does not apply to Emergency Repairs.
2. Any vehicle with a branded title (e.g. salvage, junk, rebuilt, total loss, flood, fire, or gray market).
3. Any vehicle that has been repurchased by or had its price renegotiated with the manufacturer.
4. Any vehicle that has had the manufacturer's warranty revoked, voided, or cancelled; or any vehicle that never came with a manufacturer's warranty.
5. Any vehicle with an odometer that has been tampered with, altered, disconnected, or not maintained.
6. The repair or replacement of engine valves, valve guides, valve seals, and/or piston rings, if the purpose of such repair(s) is simply to raise the compression of the engine, increase performance, or to reach acceptable oil consumption.
7. The replacement or repair of any Covered Part that is within the allowable tolerances prescribed by the manufacturer or that is able to perform the function(s) for which it was designed.
8. Damage due to the alteration, modification, or use of Your Vehicle in a manner not recommended by the manufacturer, including the use of "non-stock" or modified parts.
9. Any Breakdown that is covered by an insurance entity, the manufacturer's warranty or recall, or any component with a warranty or "repairer's guarantee" through a repair facility. Additionally, if an insurance entity, the manufacturer, or repair facility notifies You that they will monetarily participate in a repair that has been authorized and paid by the Warrantor, then the Warrantor will exercise the right to recover the respective amount.
10. Repairs caused by Your failure to provide the proper maintenance to the failed part or parts.
11. Repairs or Breakdowns caused by overheating, contamination, or inadequate amounts of fluid.
12. Repairs, Breakdowns, or defects resulting from collision, abuse, or negligence.
13. Cosmetic damage or cosmetic related repairs (e.g. scratches, nicks, dents, or tears).
14. Seals/gaskets and fluids, unless required in connection with the repair or replacement of a Covered Part.
15. Maintenance services and parts prescribed in the manufacturer's maintenance schedule for Your Vehicle. NOTE: During the term of this Limited Warranty, it may become necessary to (a) replace spark/glow plugs and wires, emission control valves, timing belts, and filters; (b) adjust belts, ignition, transmission bands, or clutch system; (c) clean fuel and cooling systems, or remove sludge or carbon deposits; and (d) maintain or replace items not specifically covered under this Limited Warranty. These aforementioned services and replacements are Your responsibility. Costs for these services and parts are not covered by this Limited Warranty.
16. Wear and Tear.
17. The repair or replacement of the following: (a) exhaust system components and catalytic converters; (b) tires, wheels/rims, and shock absorbers; (c) fasteners, nuts, bolts, clips, screws; (d) brake linings, rotors, and drums; (e) hoses, molded rubber, and rubber-like items; (f) clutch disc and linings, clutch pressure plate, clutch throw-out bearings, pilot bearings; (g) bent shift forks and stretched timing chains.
18. Any expenses that are associated with shop supplies, materials charges, hazardous waste charges, diagnosis time (where a Covered Breakdown has not occurred), freight charges, or storage charges.
19. Vehicles used for Commercial purposes, plowing snow, competitive driving, municipal services, professional emergency services, police services, hire to public, to transport people for hire, or for towing a trailer weighing more than the Vehicle manufacturer's recommendations.
20. The repair or replacement of any Covered Component that has been damaged by a non-covered component or from an improper repair.
21. The repair or replacement of any non-covered component damaged as a result of the failure of a Covered Component.
22. Vehicles registered outside of the contiguous United States, Alaska, or Hawaii.
23. Vehicles needing repairs or replacements outside of the contiguous United States, Alaska, Hawaii, or Canada.
24. Breakdown or damage caused by neglecting to follow proper charging procedures or use of incompatible charging devices for Your Vehicle.

## LIMIT OF LIABILITY

The Warrantor's liability per repair visit, under any circumstances, will not exceed the NADA "clean trade-in" value of Your Vehicle immediately prior to Breakdown. The total of all benefits paid or payable under this Limited Warranty will not exceed the price You paid for Your Vehicle (excluding tax, title and license fees). The Warrantor's liability for incidental and consequential damages including, but not limited to personal injury, physical damage, property damage, loss of Vehicle use, loss of time, inconvenience and commercial loss resulting from the operation, repair, maintenance, or use of this Vehicle is expressly excluded. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to You. Once the aggregate limit of liability for the life of this Limited Warranty has been reached, this Limited Warranty and all benefits afforded herein will terminate.

## WHAT TO DO IF YOUR VEHICLE SUSTAINS A MECHANICAL FAILURE

1. Take immediate action to protect Your Vehicle from further damage. This may require You to stop the Vehicle, turn off the engine, and have the Vehicle towed. Any damage resulting from the continued operation of an impaired Vehicle will constitute failure to protect Your Vehicle and will not be covered.
2. Return Your Vehicle to the Selling Company's Licensed Repair Facility for Covered Repairs.
3. Present this Limited Warranty to the Licensed Repair Facility. You may also be required to present proof of all relevant maintenance, as expressed under "MAINTENANCE & RECORDS."
4. Ensure that the Licensed Repair Facility contacts the Warrantor's Claims Department for authorization and instructions before starting any teardown or repairs. The Claims Department can be reached at X-XXX-XXX-XXXX.
5. If Emergency Repairs are required, deliver Your Vehicle to a Licensed Repair Facility and have the necessary repairs performed at a reasonable and customary charge. On the next business day, report the repairs to the Warrantor at X-XXX-XXX-XXXX. The Warrantor will determine the reimbursement eligibility in accordance with the terms and conditions of this Limited Warranty.
6. You will be required to pay for anything not authorized by the Warrantor.

**NOTE:** You are responsible for making sure the oil warning light/gauge and the temperature warning light/gauge are properly functioning before You operate the Vehicle.

**AUTHORIZATION MUST BE OBTAINED FROM THE WARRANTOR BEFORE STARTING ANY TEARDOWN OR REPAIRS.**

**PLEASE CALL X-XXX-XXX-XXXX FOR AUTHORIZATION AND INSTRUCTIONS.**

*This sample contract displays the program benefits and coverage available in most states. The enforceable version of this sample may vary by state.*

## WHAT THE WARRANTOR WILL DO WHEN A CLAIM IS REPORTED

The **Warrantor** will determine the extent of coverage, subject to the terms and conditions of this **Limited Warranty**. To that end, the **Warrantor** will verify the **Mechanical Breakdown** with the **Licensed Repair Facility**, verify coverage, determine the **Cost** of the repair, and authorize the claim for any **Covered Repairs**. The claim is not approved unless authorization numbers are given to the **Licensed Repair Facility**.

**NOTE:** (1) At the sole discretion of the **Warrantor**, failed parts may be replaced with new parts, remanufactured parts, or with used parts of like kind and quality (LKQ).  
(2) The **Warrantor** reserves the right to inspect **Your Vehicle** to verify a **Failure(s)**. In the event the **Warrantor** determines that a repair in question is not a **Covered Repair**, then **You** are responsible for any cost incurred.

Regarding payment, all charges are subject to the **Warrantor's** approval and shall not exceed either the manufacturer's suggested retail (list) price for parts or the labor allowances derived from industry recognized flat-rate manuals. The maximum dollar amount per labor hour shall not exceed \$100.00, unless approved in advance by the **Warrantor**.

## DEFINITIONS

- **BREAKDOWN, FAILED, FAILURE, or MECHANICAL BREAKDOWN:** The inability of any **Covered Component(s)** that has received proper maintenance, as prescribed by this **Limited Warranty**, to function in the manner for which it was designed. This inability must be the result of defective materials or faulty workmanship, not due to **Wear and Tear**. In addition, all **Failed** parts must be outside the allowable tolerances prescribed by the manufacturer.
- **COMMERCIAL:** Usage primarily for profit. Examples include repair work, route work, service work, dump or refuse collection, taxi, livery, delivery, shuttle, construction, emergency services, commercial towing, rental, or realty services.
- **COST:** The customary and reasonable charges for parts and labor necessary to repair or replace **Covered Components**. These charges are subject to the **Warrantor's** approval and will not exceed either the manufacturer's suggested retail (list) price for parts or the labor allowances derived from industry recognized flat-rate manuals. The maximum dollar amount per labor hour will not exceed \$100 unless approved in advance by the **Warrantor**.
- **COVERED BREAKDOWN:** A **Breakdown** that is covered by this **Limited Warranty**.
- **COVERED PART(S) and COVERED COMPONENT(S):** Any part of the **Vehicle** listed as a **Covered Part/Component** and not excluded from coverage by this **Limited Warranty**.
- **COVERED REPAIR(S):** A repair to a **Covered Part/Component** approved by the **Warrantor**.
- **EMERGENCY REPAIRS:** Repairs made outside of **Warrantor's** business hours, which, if not performed, would impair the future operation of **Your Vehicle**, or render **Your Vehicle** inoperable or unsafe to drive.
- **LICENSED REPAIR FACILITY:** Any automotive repair facility that has been licensed to perform automotive repairs by the state in which it operates.
- **LIMITED WARRANTY:** This document in its entirety.
- **LUBRICATED PART:** A part that requires lubrication to function correctly.
- **SELLING COMPANY:** The entity identified on the first page of this **Limited Warranty** from whom **You** purchased the **Vehicle**.
- **VEHICLE:** The **Vehicle** identified on the first page of this **Limited Warranty**.
- **WARRANTOR, OUR, US, and WE:** Dealers Alliance Corporation, (Street Address), (City), (State), (Zip), X-XXX-XXX-XXXX.
- **WEAR AND TEAR:** The gradual reduction in component performance through normal or excessive usage.
- **YOU or YOUR:** The person(s) whose name is listed as the **Vehicle** purchaser on the first page of this **Limited Warranty**.

## CANCELLATION

The **Warrantor** may cancel this **Limited Warranty** for material misrepresentation or substantial breaches of contractual duties, conditions, or warranties. This **Limited Warranty** is non-cancellable in all other instances.

## RENEWAL

This **Limited Warranty** is non-renewable.

## TRANSFER

This **Limited Warranty** may not be transferred.

**AUTHORIZATION MUST BE OBTAINED FROM THE WARRANTOR BEFORE STARTING ANY TEARDOWN OR REPAIRS.**

*This sample contract displays the program benefits and coverage available in most states.  
PLEASE CALL X-XXX-XXX-XXXX FOR AUTHORIZATION AND INSTRUCTIONS.  
The enforceable version of this sample may vary by state.*

**Privacy Notice:** We may collect nonpublic information we receive from you on our forms and other documents, such as name, address, vehicle information, lienholder, email address, signature, and warranty number. We may disclose some or all of the information that we collect as described above to non-affiliate third parties in connection with the administration, processing, or servicing of your warranty. We do not disclose any nonpublic information to anyone else, except as permitted by law. A complete copy of our Privacy Policy can be accessed at: [www.southwestre.com](http://www.southwestre.com) or [www.dealersassurance.com](http://www.dealersassurance.com)

SAMPLE ONLY  
NOT FOR SALE

This sample contract displays the program benefits and coverage available in most states.  
The enforceable version of this sample may vary by state.





AUTOMOTIVE

# Short Term Limited Warranty – \$100 Deductible

## iA American Available Point of Sale Materials

iA American's point of sale (POS) materials are branded marketing tools used to promote our products, boost brand visibility, and influence buying decisions. These POS materials play a key role in driving sales, enhancing customer experiences, and creating a strong visual presence within the dealerships. Standard POS materials include brochures and desk mats. Additional material options are listed below and can be designed upon request.



### SHORT TERM LIMITED WARRANTY – \$100 DEDUCTIBLE POINT OF SALES MATERIALS

The following information identifies the point of sale materials currently available for the product listed in the "Contract Installed" box.

CONTRACT  
INSTALLED:

CQU-XX-XX-...

BROCHURE  
CODE:

CQU\_BRO\_...

DESK MAT  
CODE:

CQU\_DM\_...

MIRROR  
HANGER  
CODE:

CQU\_MH\_...

### SUPPLEMENTAL MARKETING COLLATERAL

Examples include, addendums, car toppers, roll-up banners, brochure holders, mirror hangers, and posters.

### PRODUCT-SPECIFIC COLLATERAL

Collateral that is to be used with specific products like tire & wheel, dent, or appearance can be designed. Examples include, tire covers, mini shopping carts, and spilled cups.

### GRAPHIC DESIGN SERVICES

iA American provides graphic design services for iA American products and programs allowing you to customize existing materials to fit your unique needs, or create completely new collateral\*.

*\*Some restrictions may apply.*

*Supplemental, product-specific, and customized materials can be designed upon request. Please note that this may add time and cost to your specific project.*

Contact [marketing@iaawg.com](mailto:marketing@iaawg.com) for more information.



TO ORDER, PLEASE HAVE **ABOVE  
CODE(S)** HANDY AND CONTACT US.

EMAIL:

[orders@iaawg.com](mailto:orders@iaawg.com)



©2025 iA American Warranty Group Inc. The iA American name and logo are trademarks of Industrial Alliance Insurance and Financial Services Inc. All rights reserved.

REV\_050625